



RAZ Mobility
www.razmobility.com

Welcome to the world of



Quick Start Guide

Open Sesame

Version 3.2.3

March 2018

Additional Support

Please visit www.razmobility.com/support for additional information, including:

- A PDF version of the Sesame User Guide
- Tutorial videos
- Frequently Asked Questions

Customer Support

If you have any questions, you may also contact Customer Support:

- Web chat: www.razmobility.com/support
- Email: customersupport@razmobility.com
- Phone: **1-800-729-0083**, and select Option 1

What comes with your Sesame Solution:

- Smartphone
- Power Adapter
- USB Cable
- Bamboo Mount (optional)

Before you start

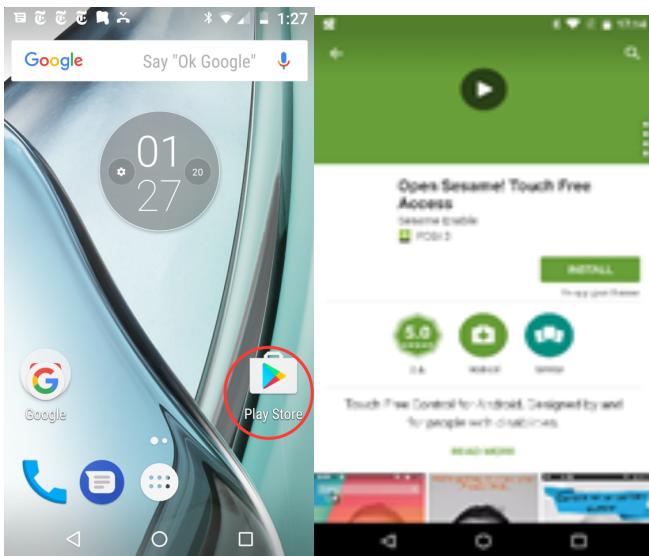
- You must fully charge your device before using it for the first time.
- Plug your tablet or smartphone into a wall outlet using the Power Adapter and USB cable included with your tablet or smartphone.
- You can use the tablet or smartphone while it charges.
- Turn ON the tablet or smartphone by pressing the Power button on the side of device.

Getting Started

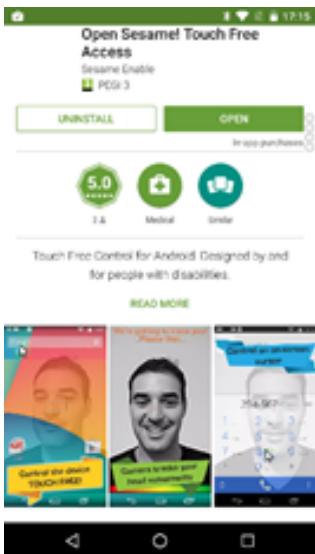
Your device may come with Sesame pre-installed (a label will indicate the installation status). If that's the case, please continue with **Step 8 (A Google account has been preinstalled. Please do NOT remove this account from the tablet as it is linked to the Sesame license. If needed, you can add additional Google accounts).**

If Sesame has not been preinstalled, please start with **Step 1.**

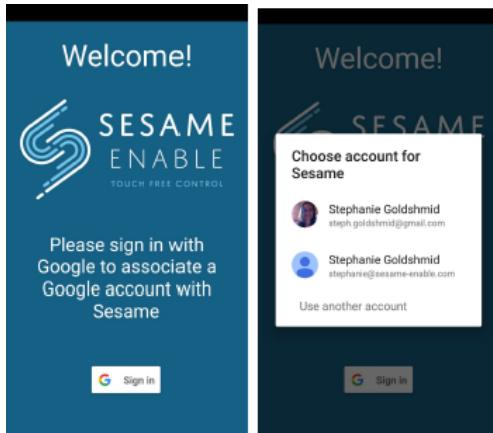
- 1) Open the Google Play app and search “Open Sesame” on Google Play. Find the app labeled “Open Sesame! Touch Free Access” and click “install”.



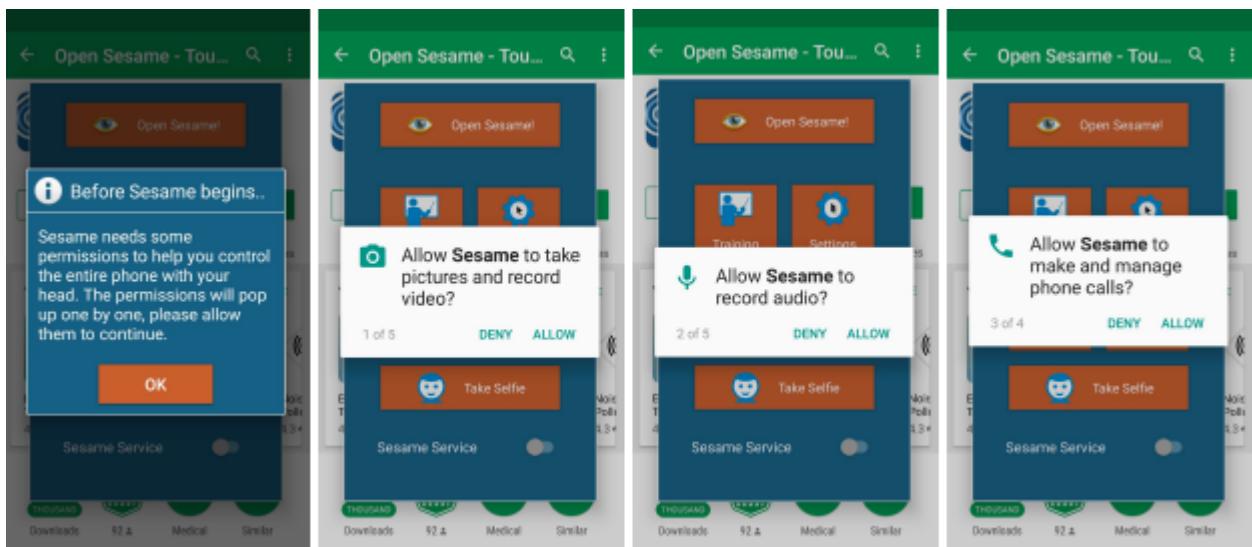
- 2) When the installation finishes, click “Open.”

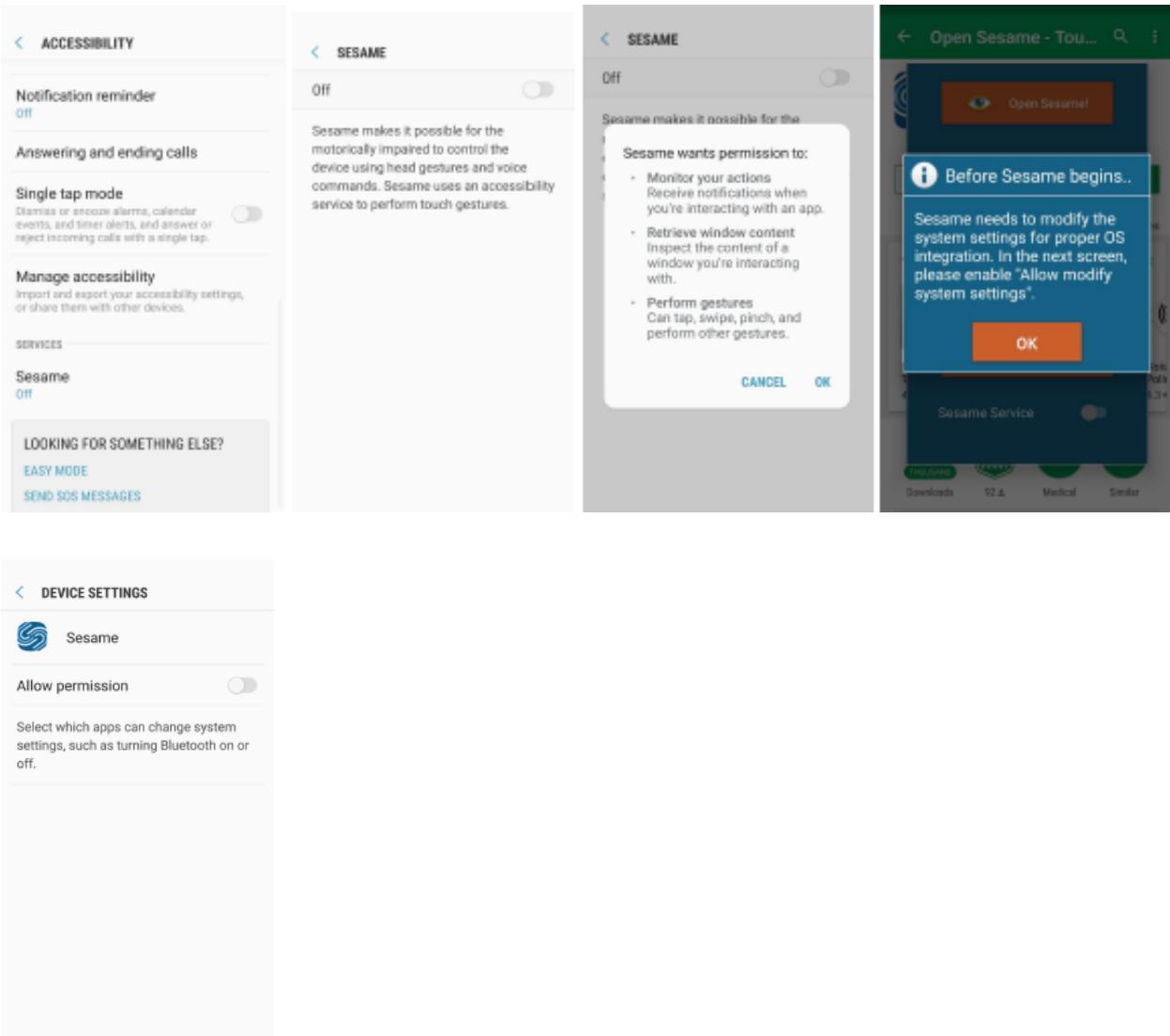


- 3) The first screen will ask you to sign in to your Google Account. Choose which account you would like to use with Sesame, or add a new account.



- 4) The app will guide you through the necessary permissions required for the app to operate properly.





- 5) You will then be taken to the Sesame Subscription Page, where you will be asked to enter your coupon code. Please enter the code that was provided to you.
- 6) Please add a Google account on the device. You can add your existing Google account or, if you don't have one, you can create a new one at www.google.com
 - a) To add your Google account to the device:
 - i) Open your device SETTINGS app 
 - ii) Under "Personal", tap Accounts > Add account > Google and enter your Google account data

- 7) Add your Google account to the Sesame application and enter your coupon/license code
 - a) To add your Google account to the Sesame app
 - i) Open the **Sesame** app from your home screen
 - ii) You'll be prompted to enter your Google account
 - b) To add your license/coupon code
 - i) Go to **Settings > Subscription** and tap option

Purchase Subscription

ii) Select option **I have a coupon!**

iii) Enter your coupon code

- 8) **Mounting:** Before using Sesame, please make sure the device is securely held in front of the user's face using a sturdy and steady mount. You might have been provided with a Rehadapt Bamboo mount. We recommend using the Bamboo mounts which are lightweight, versatile and sturdy. The quality of the mount directly affects the Sesame experience; therefore, a suitable mount should be picked.



The following mounting examples have been tested and did not produce optimal results when used with Sesame, as they are prone to shaking and vibration, affecting the quality of the head tracking:

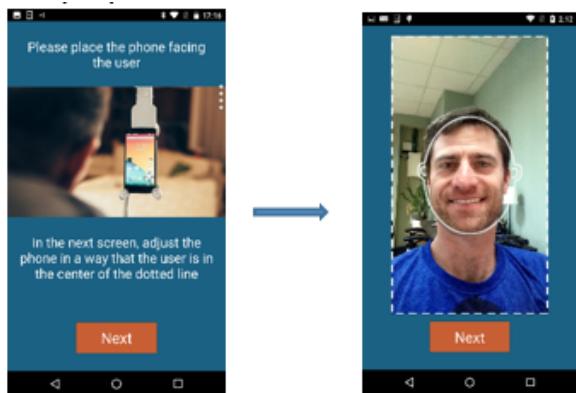


Please make sure that your mount is not pressing on the phone or tablet's power and/or volume buttons. If the mount is touching one of these buttons, please adjust accordingly.

- 9) **Device Charging:** With new OK Google integration for all Sesame Voice Commands, Sesame will no longer use additional battery power for its voice commands. However, if "OK Google" doesn't work for you from a closed screen (or if saying OK Google is difficult for you), we ask that you go into Sesame Settings -> General -> **Enable Open Sesame from a closed screen**. Now, you'll be able to use the command "Open Sesame" from a closed screen, in order to start the Sesame service. In this case however, we recommend that the device remain connected to a charger at all times. That way, Sesame can listen and respond to voice commands without impacting your device battery.
- 10) **Room Illumination:** The room used should be reasonably illuminated for the Sesame vision/tracking algorithms to work well. Strong sources of light behind or at the side of the user should be avoided. In low light conditions, it can sometimes take a while for Sesame to initially discover and track your face. Additionally, be sure that there is no glare coming from the ceiling, especially if the phone/tablet is angled upwards or if you wear glasses.

11) Positioning the Device:

- Position the device in the holder in front of the user, with the user's face located in the center of the camera frame, about 16-24" (40-60 cm) from the user's face. To do this, pay attention to the location of the front-facing camera (on some devices it is located in the center, while in others it is at the side) and align accordingly.
- Make sure that the user's face does not fill the camera frame, in order to ensure room for tracking when the user moves. The first tutorial screens assist in positioning the device in the proper manner.



- Avoid strong light sources behind and on the sides of the user.
- Position the device in a way that will ensure the user is comfortable and relaxed when looking at the camera. Over time, you might identify the optimal position that is most convenient for the user and allows full head movements.

12) While in the Sesame Tutorial, if you feel that you need to adjust Sesame's sensitivity (the cursor is moving too fast, or it's difficult for you to move the cursor), please go into "Sesame Settings" at the top right corner of the Tutorial. Under the "Pointer" tab, please click on "Calibrate Sensitivity" and follow the instructions. This will allow Sesame to customize its sensitivity based on your personal needs (your ability to move your head).

**Please note that this option can always be changed by going into the Pointer Tab in Sesame Settings.*

13) OK Google Setup - In order for Sesame **Voice Commands** to work, you'll need to perform the following steps:

- a) Please open the Google app
- b) Click on the three lines on the top left corner of the screen
- c) Select "Settings"
- d) Select "Voice"
- e) Select "OK Google" detection,
- f) Select "Say OK Google at any time"
- g) Lastly, teach the Google Assistant to recognize your voice

** If OK Google doesn't work from you (or if saying OK Google is difficult for you), you can still use "Open Sesame" to start Sesame from a closed screen, once the option is enabled in Sesame Settings.

Go into Sesame Settings -> General -> **Enable Open Sesame from a closed screen**. Now, you'll be able to use the command "Open Sesame" from a closed screen, in order to start the Sesame service.

However, please keep in mind that by having this option selected, more battery power will be used and we recommend that the device remain connected to a charger at all times. That way, Sesame can listen and respond to voice commands without impacting your device battery. OK Google features will not be available from a closed screen.

Now, you're ready to get started with Sesame!

We suggest starting with the Sesame Training option

– open the Sesame app and select “Training”

(you'll need someone's assistance the first time you access it)

Now, you'll be guided through a training session to learn your way around with Sesame and easily control the device.

Sesame Voice Commands & Microphone

OK Google Commands

(Say “OK Google” and then the following):

Open Sesame	Activates Sesame service, begins face-recognition and tracking
Turn Off Sesame	Turns off Sesame service, not the screen
Reposition	Recalibrates face recognition
Lock pointer	Pauses head-tracking
Unlock pointer	Resumes head-tracking
Go back	Equivalent to pressing “Back” button
Go home	Equivalent to pressing “Home” button

Non OK Google Commands

(Say the command WITHOUT saying “OK Google”):

Sesame Answer	Answers incoming phone call and pauses head-tracking
Sesame dismiss	Dismisses incoming phone call
Sesame end call	Ends phone call

*On some Android devices, OK Google will not work from a closed screen. In order to ensure the availability of voice commands from a closed screen, select between the following options:

- 1) Please plug in the phone to the charger and OK Google will remain available all the time.
- 2) Go into Sesame Settings -> General -> **Enable Open Sesame from a closed screen**. Now, you'll be able to use the command “Open Sesame” from a closed screen, in order to start the Sesame service. However, please keep in mind that by having this option selected, more battery power will be used and we recommend that the device remain connected to a charger at all times. That way, Sesame can listen and respond to voice commands without impacting your device battery. OK Google features will not be available from a closed screen.

Call-Related Voice Commands

*Call-related voice commands (**Sesame Answer Call**, **Sesame Decline Call**, and **Sesame End Call**) will constantly work (even from a closed screen), regardless of the phone's settings (It doesn't matter if **Enable Open Sesame from a closed screen** is selected).

Don't worry - you can always change the settings, according to your needs by going into **Settings > General**.